



Department of

Veterans Services

Caseflow

Welcome

WebEx Orientation

Connection options Computer/phone

Camera

Microphone (mute)

Chat box for questions

Unmute and state your name and organization

Mark Your Calendars

- Quarterly Accreditation Training: Veteran Readiness and Employment (VR&E Program)
January 12, 2022 @ 11:30 am or 12:30 pm (Webex)
Invitations went out December 1st
- February 2022 Monthly Lunch and Learn: TBD
February 9, 2022 @ 11:30 am CST or 12:30 pm EST
(Webex).
Benefits Bulletin Q&A
- NEW – TDVS will make time and have team members available to answer questions and discuss topics from the benefits bulletin at each future lunch and learn opportunity.

Agenda

- Appeals Context
- Caseflow
 - What is it?
 - How does it work?
 - How will it benefit your advocacy?
- TDVS Benefits Bulletin Availability
- Next Lunch and Learn – MANDATORY ACCREDITATION TRAINING
- Questions

Overview

- Upon completion of this presentation the participant will be able to:
 - Access Caseflow
 - View the Hearing Schedule
 - View the Daily Docket
 - Search for a Case

Appeals Context

- Overview & Terminology
 - Board of Veterans' Appeals Metrics
 - 2021 Annual Training – VA Appeals Modernization Act
 - February 18, 2019 and Before - Legacy
 - February 19, 2019 and After - Appeals Modernization Act or AMA
 - Notice of Disagreement (BVA) or VA Form 10182
 - Docket -- Travel Board, Video Teleconference or VTC Hearing, Virtual Hearing

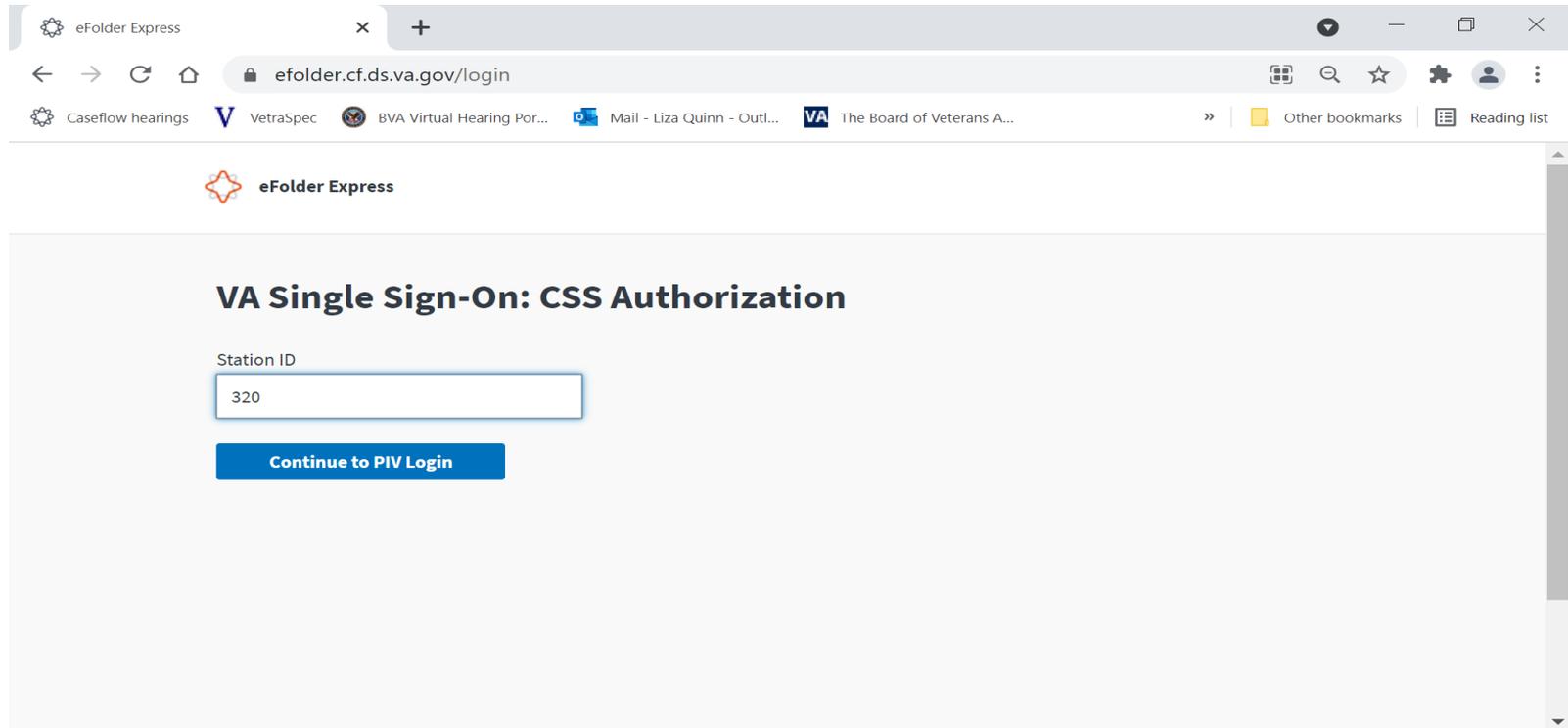
Caseflow – What is it?

Caseflow is a web-based application that enables the tracking and processing of appealed claims at the Board of Veterans' Appeals.

Caseflow – How does it work?

Website:

<https://appeals.cf.ds.va.gov/hearings/schedule>



The screenshot shows a web browser window with the address bar displaying 'efolder.cf.ds.va.gov/login'. The page content includes the 'eFolder Express' logo and a heading 'VA Single Sign-On: CSS Authorization'. Below the heading is a form with a 'Station ID' label and a text input field containing the value '320'. A blue button labeled 'Continue to PIV Login' is positioned below the input field. The browser's address bar and tabs are visible at the top, showing the current page and other open tabs like 'Caseflow hearings', 'VetraSpec', 'BVA Virtual Hearing Por...', 'Mail - Liza Quinn - Outl...', and 'The Board of Veterans A...'.

Caseflow – How will it benefit your advocacy?

- Visibility of Legacy & AMA Appeals – Veteran Case Search
- Customer Service
- Virtual Hearing Support
 - Date/Time
 - Virtual Hearing Link

Search for a Case

123456789



Search

Board Hearing Schedule

From:

11/15/2021



To:

01/31/2022



Apply

[Download current view](#)

Filtering by: Regional Office (1) [Clear all filters](#)

Date	Type	Regional Office	Room	VLJ	Hearings Scheduled
Mon 11/15/2021	Video, Virtual	Nashville, TN	Hue City	Roberts, Harvey	7
Tue 11/16/2021	Video, Virtual	Nashville, TN		Chiappetta, Vincent	7
Tue 11/16/2021	Video, Virtual	Nashville, TN		Skow, Cynthia	7

Search for a Case

Veteran Case Search

Please enter a valid claims file number, SSN, or AMA docket number (with hyphen) to search for all available cases.

 × Search

3 cases found for “██████████”

Appeals

	Docket	Appellant Name	Status	Types	Decision Date	Assigned To
H	L 1814209A	██████████	Active	Original		33
	L 1816297	██████████	Complete	Original	08/28/19	99
	L Missing Docket Number	██████████	Complete	Original	04/30/18	99

Case Details

Nola L Stroman

Veteran ID: **994806951**

[View all cases](#)

DOCKET

L 3462916

VETERAN DOCUMENTS

[View 19 docs](#)

TYPE

Post Remand

DECISION DOCUMENT ID

173401836.290

Currently active tasks

No active tasks

[Issues](#) >

[Power of Attorney](#) >

[Hearings](#) >

[About the Veteran](#) >

[About the Appellant](#) >

[Case Timeline](#) >

Issues

Issue 1

PROGRAM: Compensation

ISSUE: TDIU

Entitlement

NOTE: *Perspiciatis veniam sed non.*

DISPOSITION: 1 - Allowed

Issue 3

PROGRAM: Compensation

ISSUE: Increased rating

Issue 2

PROGRAM: Compensation

ISSUE: TDIU

Entitlement

NOTE: *Perspiciatis veniam sed non.*

DISPOSITION: 4 - Denied

TN

Department of

Veterans Services

Case Details

Hearings

Scheduled Hearings (Newest to Oldest):

Hearing 2:

Type: Video

Disposition: None

Date: 11/16/21

Hearing 1:

Type: Virtual

Disposition: Scheduled in Error

Date: 11/8/21

Viewing the Hearing Schedule

Scheduled Hearings

appeals.cf.ds.va.gov/hearings/schedule

Caseflow hearings | VetraSpec | BVA Virtual Hearing Por... | Mail - Liza Quinn - Outl... | VA The Board of Veterans A... | State of TN Edison | Imported | Direct upload | Other bookmarks | Reading list

Enter a file number, SSN, or AMA docket number [Search](#)

Board Hearing Schedule

From: 10/20/2021 To: 12/19/2021 [Apply](#) [Download current view](#)

Date	Type	Regional Office	Room	VLJ	Hearings Scheduled
Wed 10/20/2021	Video, Virtual	New Orleans, LA		Wasik, Glenn	7
Wed 10/20/2021	Virtual	Salt Lake City, UT	Utah	Blackwelder, Matthew	6
Wed 10/20/2021	Video, Virtual	Manchester, NH		Dilorenzo, Paula	7
Wed 10/20/2021	Video, Virtual	Cleveland, OH		Hager, Jonathan	8
Wed 10/20/2021	Virtual	Nashville, TN		Rein, Lesley	5
Wed 10/20/2021	Video, Virtual	Atlanta, GA		Brenningmeyer, David	5
Wed 10/20/2021	Travel	Philadelphia, PA		Velez, Estela	7
Wed 10/20/2021	Video, Virtual	Atlanta, GA		Cryan, Lauren	5
Wed 10/20/2021	Travel	St. Petersburg, FL		Walker, Helena	9
Wed 10/20/2021	Video, Virtual	Montgomery, AL		Kordish, Kelli	7

Viewing the Hearing Schedule

Scheduled Hearings

appeals.cf.ds.va.gov/hearings/schedule

Caseflow hearings V VetraSpec BVA Virtual Hearing Por... Mail - Liza Quinn - Outl... VA The Board of Veterans A... State of TN Edison Imported Direct upload Other bookmarks Reading list

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Wed 10/20/2021	Virtual	Salt Lake City, UT	Blackwelder, Matthew	6
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Wed 10/20/2021	Video, Virtual	Cleveland, OH	Hager, Jonathan	8
Wed 10/20/2021	Virtual	Nashville, TN	Rein, Lesley	5
Wed 10/20/2021	Video, Virtual	Atlanta, GA	Brenningmeyer, David	5
Wed 10/20/2021	Travel	Philadelphia, PA	Velez, Estela	7
Wed 10/20/2021	Video, Virtual	Atlanta, GA	Cryan, Lauren	5
Wed 10/20/2021	Travel	St. Petersburg, FL	Walker, Helena	9
Wed 10/20/2021	Video, Virtual	Montgomery, AL	Kordich, Kelli	7
Wed 10/20/2021	Video, Virtual	Los Angeles, CA	Hyland, Marti	7
Wed 10/20/2021	Travel	Milwaukee, WI	Marcus, Shereen	8
Wed 10/20/2021	Travel	Detroit, MI	Smith, Tanya	10

Click the funnel icon and select the desired Regional Office from the dropdown menu

Clear Regional office filter

- <<blank>> (12)
- Albuquerque, NM (7)
- Atlanta, GA (26)
- Baltimore, MD (1)
- Boston, MA (8)
- Buffalo, NY (6)
- Chicago, IL (19)

Viewing the Hearing Schedule

Board Hearing Schedule

From: To: [Apply](#) [Download current view](#)

Filtering by: Regional Office (1) [Clear all filters](#)

Date	Type	Regional Office	Room	VLJ	Hearings Scheduled
Wed 10/20/2021	Virtual	Nashville, TN		Rein, Lesley	5
Fri 10/22/2021	Video, Virtual	Nashville, TN		Kennerly, Karen	4
Fri 10/22/2021	Video, Virtual	Nashville, TN		Gratz, David	8
Mon 10/25/2021	Virtual	Nashville, TN		Sorisio, Mary	5
Mon 10/25/2021	Video, Virtual	Nashville, TN		Johnson, Dana	7
Thu 10/28/2021	Video, Virtual	Nashville, TN		Hwa, Jennifer	6
Thu 10/28/2021	Video	Nashville, TN		Sorisio, Mary	7
Mon 11/01/2021	Video, Virtual	Nashville, TN		Caracciolo, Angel	7
Tue 11/02/2021	Video, Virtual	Nashville, TN		Rein, Lesley	7
Wed 11/03/2021	Video	Nashville, TN		Rein, Lesley	7
Wed 11/03/2021	Video, Virtual	Nashville, TN		Johnson, Dana	8
Thu 11/04/2021	Video, Virtual	Nashville, TN		Jeng, Lana	7
Fri 11/05/2021	Video, Virtual	Nashville, TN		Ichizawa, Amy	7

Viewing the Daily Docket

<p>1 [REDACTED]</p> <p>[REDACTED] 127</p> <p>AMERICAN LEGION</p> <p>H= AMA appeal L= legacy appeal</p>	<p>Virtual</p> <p>9:30 AM EST / 8:30 AM CST</p> <p>5 issues</p>	<p>Virtual Hearing Link</p> <p>Disposition</p> <p>Select... ▼</p> <p>Copy Requested by Appellant/Rep</p> <p><input type="checkbox"/> Transcript Requested</p> <p>Notes</p> <p>This veteran was rescheduled because he was on a BOD date.. This is the correct date. Veteran requested to have a virtual hearing.</p> <p>868 characters left</p>	<p>Regional Office</p> <p>Nashville regional office</p> <p>Hearing Location</p> <p>Nashville, TN (RO) 34.6 miles away ▼</p> <p>Hearing Day</p> <p>Tue 11/16/2021</p> <p>Hearing Time</p> <p>8:30 AM Central Time (US & Canada) / 9:... ▼</p>
<p>2 [REDACTED]</p> <p>[REDACTED]</p>	<p>Video</p> <p>10:30 AM EST / 9:30 AM CST</p>	<p>Disposition</p> <p>Select... ▼</p> <p>Copy Requested by Appellant/Rep</p>	<p>Regional Office</p> <p>Nashville regional office</p> <p>Hearing Location</p> <p>Nashville, TN (RO) 41.64 miles away ▼</p>

Next Lunch and Learn

- **January 2022 MANDATORY ACCREDITATION TRAINING: VA Readiness and Employment**
 - January 12, 2022 @ 11:30 CST or 12:30 EST

Benefits Bulletin Availability

- **Benefits Bulletin 21-11- Highlights Include**
 - VA Regulatory Updates to include A change that allows VA to accept uncertified copies of service documents as evidence of military service.
 - Quality Review Highlights including -
 - Practice Tip to Ensure TDVS Representation During Informal Conferences
 - Lack of Veteran or Claimant Signature
 - Introduction to Legal Aid Resources Across Tennessee
 - County Partner's Life Changing Advocacy on Behalf of a Surviving Spouse of a Vietnam Veteran

TDVS Benefits Bulletins Can Be Found on the [VSO Tools](#) Portion of TDVS's Website

Questions?

